

Function Keys	Use sequence
Conf (Local conference) Server conference not support yet!	<p>*Default: "Local Conf"</p> <p>*Local Conference:</p> <p>(1) A communicates with B → A presses Conf or Line and hears dial tone+ C's number → C picks up → A presses Conf again to build conference.</p> <p>(2) When A has two calls on line (one is on-hold state, the other is communicating with A) → A can press Conf to build conference.</p> <p>(3) A communicates with B → A presses Conf or Line and hears dial tone+ C's number → C refuses to join conference → A presses Line to hang up C and hears dial tone again → A presses original Line to retrieve call</p>
Pick	<p>* Type and sequence:</p> <p>(1) Group Pick up: (Default code: *8)</p> <p>a. A and B are on the same group: When the phone of A is ringing → B presses Pick → B can pick up the call for A.</p> <p>b. A; B and C are on the same group and the phones of A and B are ringing on the same time → C presses Pick → C can't sure that C can pick up which one's call. So on this case you must use "Specific Pick up" function.</p> <p>(2) Specific Pick up: (Default code: *9)</p> <p>A; B and C are on the same group and the phones of A and B are ringing on the same time. C just wants to pick up the call for A. The phones of A and B are ringing on the same time → C presses NO. A + Pick → C can pick up the call for A. (If C presses NO. B + Pick, C can pick up call for B)</p> <p>* Configure Pick up code:</p> <p>(1) Telnet command line:</p> <p>a. sysconf -pick *99 (Group Pick up code)</p> <p>b. sysconf -spick *213 (Specific Pick up code)</p> <p>(2) WEB management: "Advanced config" → "System configuration" → "Function Keys configuration".</p>
Tran	<p>* Support two type of transfer function: "Consultant" & "Blind" transfer</p> <p>(1) Consultant Transfer:</p> <p>a. A communicates with B → A presses Tranf and hears dial tone+ C's number → C picks up → A hangs up → B communicates with C</p> <p>b. A communicates with B → A presses Tranf and hears dial tone+ C's number → if C is busy or ringing → A presses</p>

	<p>Tranf or original Line → Retrieve call with B</p> <p>c. A communicates with B → A presses Tranf and hears dial tone+ C's number → C rejects → A presses Tranf → Retrieve call with B</p> <p>d. A communicates with B→ A presses Tranf and hears dial tone+ C's number → C rejects → A presses Line to hang up C and hears dial tone again → A presses original Line to retrieve call.</p> <p>(2) Blind Transfer:</p> <p>a. A communicates with B → A presses Tranf and hears dial tone+ C's number → When A hears ring back tone → A hangs up → B hears ring back tone and C is still ring tone. → C picks up → B communicates with C</p>
Redial	<p>(1) IDLE: Under IDLE state, presses Redial LCD of 388 can display ten last outgoing call data. (The first one is always the newer one). Presses up/down button, you can choose some number and presses OK button to display detail message (Dial out/ Detail...). You can press Redial again or C button to return IDLE state.</p> <p>(2) Off-hook: Under off-hook state, presses Redial LCD of 388 can automatically dial out last outgoing call.</p>
Hold	<p>To hold a call, after pressing Hold button, both sides will hear hold tone.</p> <p>(1) You can press original Line button or Hold to retrieve call.</p> <p>(2) You can also press the other IDLE Line button to make the second call and original call is still on-hold state.</p>
L1	
L2	
F1 & F2 & F3	<p>(1) Speed dial Key: User-defined function key.</p> <p>(2) Configuration:</p> <p>a. LCD menu: LCD menu → Function keys</p> <p>b. WEB management:</p> <p>“Advanced config”→”System configuration” →”Function Keys configuration”.</p>
Forward	<p>* “Local Forward”</p> <p>* Configuration:</p> <p>(1) LCD Menu: Presses Forward LCD of 388 will display Forward message, you can enable/disable it on this item. After configure it and presses OK button, Forward LED will be lighted up. If you disable it, Forward LED will be put out the light.</p> <p>(2) Telnet command line: “Command” line –fwd 1/2/3 65600/x (1/2/3: Unconditional/busy/no answer; x: disable)</p> <p>(3) WEB management:</p> <p>“Advanced config”→”System configuration” →”Function Keys configuration”.</p>

DND	Local "Do Not Disturb": Presses DND → Enable DND function; DND LED will be lighted up → presses DND again → Disable DND function; DND LED will be put out the light.
Missed	When 388 received miss call, MISSED LED will be lighted up. Presses MISSED it will display ten last miss call data. (The first one is always the newer one). You can press MISSED again or C button to return IDLE state (MISSED LED will be put out the light).
VMS	<p>(1) VMS LED: When 388 received Voice mail message, VMS LED will be light up.</p> <p>(2) VMS : It is speed dial Key. Presses VMS it will automatically dial Voice mail number to your Proxy.</p> <p>(3) Support Two type of Voice mail: Client(subscribr) & Proxy(notify). Default: Proxy (Asterisk server is used this type of Voice Mail. If your IP-PBX is our company products, you must set it on Client type.)</p> <p>(4) Configuration:</p> <p>a. LCD: LCD →Mail Box → MailBox NO. (Just configures speed dial number)</p> <p>b. Telnet command line: Configures Voice Mail type: sysconf -mwi 0/1/2 (0: off/ 1: client/ 2: poxy) Configures speed dial number: sysconf -mwinumber *332</p> <p>c. WEB management: "Advanced config"→"System configuration" →"Function Keys configuration".</p>
Blind transfer	Not support! Blind Transfer: <ul style="list-style-type: none"> a. A communicates with B → Blind Tran. + C's number → hears nothing (C ring) → Blind transfer b. A communicates with B→Blind Tran. + C's number→C is Busy → hears special tone then retrieve B immediately c. A communicates with B→Blind Tran. + C's number (not finished) →Blind Tran. Retrieve call
Mute	
Headset	